



NATIONALLY RECOGNISED
TRAINING



MEETS VICTORIAN
LICENCING REQUIREMENTS



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EXPERTS

CPP20212 Certificate II in Security Operations **CONTROL ROOM OPERATOR**

GET READY FOR THE FUTURE OF SECURITY

Obtain the skills required to perform successfully as a Control Room Operator using the specialist technology used to monitor secure environments.

This training is delivered with Victorian and Commonwealth Government Funding.
Eligibility criteria apply.



Who should take this course?

This course is designed for Security Officers wishing to upskill their basic Certificate II Security Operations qualification to work in a Security Control Room or Monitoring Centre.



Where will it lead?

Types of work you may be able to gain once licenced include:

Security Control Room Operator
Security Officer in a Monitoring Centre



What will I learn?

This course provides Security Officers with technical instruction in the specialist area of Control Room Operation. In addition to in-class training, students will have access to resources and learning materials to ensure they are provided the opportunity to develop all the required skills and knowledge for this qualification. To further enhance your skills and employment opportunities, you may like to consider also completing the CPP30411 Certificate III in Security Operations.



Why choose us?

We are Victoria's largest and leading provider of training and professional development to the Security industry. Our staff and trainers have extensive experience in all aspects of the industry with considerable networks, relevant insight and hands-on field experience to share. Our quality instruction and compliance processes are admired for setting benchmarks in the industry.



How long will it take?

This course is delivered as an elective as part of the CPP20212 Certificate II in Security Operations or as a standalone course for those who already hold a current CPP20212 Certificate II in Security Operations. This qualification is available to be completed over a range of delivery models, including weekday, evening and weekend. Delivery ensures that all Victoria Police - Licencing & Regulation Division (LRD) minimum face-to-face training hours are met for the categories of Control Room Operator.



Licencing

Once you have successfully completed this qualification, you can apply for, or upgrade, your Individual Private Security Licence with Victoria Police. Any applicable fees for licencing are payable to Victoria Police.

Course Units

Unit Code	Unit Title
CPPSEC2001A	Communicate effectively in the security industry
CPPSEC2002A	Follow workplace safety procedures in the security industry
CPPSEC2003B	Work effectively in the security industry
CPPSEC2004B	Respond to security risk situation
CPPSEC2005A	Work as part of a security team
CPPSEC2006B	Provide security services to clients
CPPSEC2014A	Operate basic security equipment
CPPSEC2018A	Monitor electronic reporting facility
CPPSEC3012A	Store and protect information
CPPSEC3020A	Monitor security from control room
CPPSEC3021A	Maintain and use security database
HLTFA311A	Apply first aid
TLIE2007	Use communication systems

GET IN TOUCH



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