



NATIONALLY RECOGNISED  
TRAINING



MEETS VICTORIAN  
LICENCING REQUIREMENTS



LEARN FROM INDUSTRY  
EXPERTS

# CONTROL ROOM OPERATION

**GET READY FOR THE FUTURE OF SECURITY**

Expand on your knowledge from the CPP20212 Certificate II in Security Operations and obtain the skills required to perform successfully as a Control Room Operator using the specialist technology used to monitor secure environments.

[WWW.ISTA.COM.AU](http://WWW.ISTA.COM.AU)



### Who should take this course?

This course is designed for Security Officers wishing to upskill their basic Certificate II Security Operations qualification to work in a Security Control Room or Monitoring Centre.



### What will I learn?

This course provides Security Officers with technical instruction in the specialist area of Control Room Operation. In addition to in-class training, students will have access to resources and learning materials to ensure they are provided the opportunity to develop all the required skills and knowledge for this qualification. To further enhance your skills and employment opportunities, you may like to consider also completing the CPP30411 Certificate III in Security Operations.



### How long will it take?

This course is delivered as an elective as part of the CPP20212 Certificate II in Security Operations or as a standalone course for those who already hold a current CPP20212 Certificate II in Security Operations. This qualification is available to be completed over a range of delivery models, including weekday, evening and weekend. Delivery ensures that all Victoria Police - Licencing & Regulation Division (LRD) minimum face-to-face training hours are met for the categories of Control Room Operator.



### Where will it lead?

Types of work you may be able to gain once licenced include:

- Security Control Room Operator
- Security Officer in a Monitoring Centre



### Why choose us?

We are Victoria's largest and leading provider of training and professional development to the Security industry. Our staff and trainers have extensive experience in all aspects of the industry with considerable networks, relevant insight and hands-on field experience to share. Our quality instruction and compliance processes are admired for setting benchmarks in the industry.



### Licencing

Once you have successfully completed this qualification, you can apply for, or upgrade, your Individual Private Security Licence with Victoria Police. Any applicable fees for licencing are payable to Victoria Police.

## Course Units

Unit Code	Unit Title
CPPSEC2018A	Monitor electronic reporting facility
CPPSEC3012A	Store and protect information
CPPSEC3020A	Monitor security from control room
CPPSEC3021A	Maintain and use security database

## GET IN TOUCH



**HEAD OFFICE**  
Level 1, 280 King Street  
Melbourne, Victoria 3000 Australia

**DANDENONG**  
63 Walker Street,  
Dandenong VIC, 3178

**Ph: 1300 134 782**

Dandenong: (03) 8352 4274  
Intl: (+61) 3 9663 0881  
Fax: (+61) 3 9642 1782



ACN: 007 158 885  
ABN: 65 007 158 885  
RTO: 3877  
New South Wales Master Licence Number:  
407 662 786  
Private Security Business Licence:  
461-480-10S