



NATIONALLY RECOGNISED
TRAINING



MEETS VICTORIAN
LICENCING REQUIREMENTS



LEARN FROM INDUSTRY
EXPERTS

CPP31318 Certificate III in Security Operations **CONTROL ROOM & MONITORING CENTRE OPERATOR, AVIATION SCREENING**

**SECURE YOUR FUTURE IN THE WORLD'S
FASTEST GROWING INDUSTRY**

This qualification is designed to prepare students for employment with security agency's that's screen people and or items or engage in the services of control room and or monitoring centre operations.

This training is delivered with Victorian and Commonwealth Government Funding.
Eligibility Criteria apply



Who should take this course?

Students must have a current Victorian Security licence. This is the prerequisite. This qualification is suitable for people within the security industry who wish to specialise in the provision Control Room, Monitoring Centre, Screening Operations. It provides a pathway to further learning and work in various security roles and settings.



Where will it lead?

Types of employment you may be able to gain once licensed:

1. Control Room Operator; Corporate Buildings, TAFE and Universities, Shopping Centres.
2. Monitoring Centre Operator; Alarm response centres, Mobile patrol centres.
3. Screening Officer; Law Courts, Airports, Events, Maritime Security, Government sites.

Further Pathways:

Certificate IV in Security Management CPP40719 is recommended for those that wish to increase their skills and knowledge through further study.

How long will it take?

This qualification is available to be completed over a range of delivery modes, including weekdays and weeknights. Delivery ensures that all Victoria Police – Licensing and Regulation Division (LRD) minimum face to face training hours are met for the licensing category control room and monitoring centre. In addition to face to face delivery student will be provided access to resources and learning materials to ensure they have the opportunity to develop all the required skills and knowledge for this qualification

Licensing

Upon successful completion of this qualification you will need to update your Victorian individual private agent's security license for the activity of Control Room and Monitoring Centre.



What will I learn?

This course will provide you with a higher level of skills that will help you build sound management and leadership practices. The units in this course have been selected to prepare students for the typical expectations of major employers. The addition of elective units provides technical instruction in specialist areas of control room, monitoring centre, and screening operations.



What is a Control Room Monitoring Centre Operator/Screening Officer?

Control Room Operator allows an unarmed guard to monitor a location via CCTV. Working closely with Security & Emergency Response units, a guard will be involved with the reporting and recording of vital information and may be required to respond in person and/or conduct additional guarding duties such as patrolling. A Screening officer is a person who screens people and or items, usually by way of specialised equipment and may be required to respond in person and or conduct additional guarding duties such as patrolling.



COURSE UNITS

BSBFLM312 Contribute to team effectiveness

CPPSEC3101 Manage conflict and security risks using negotiation

CPPSEC3102 Maintain operational safety and security of work environment

CPPSEC3103 Determine and implement response to risk situation

CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour

CPPSEC3105 Coordinate provision of quality services to clients

CPPSEC3106 Gather, organise and present security information and documentation

HLTWHS003 Maintain work health and safety

Electives Units:

CPPSEC3107 Monitor security and coordinate response from control rooms

CPPSEC3108 Store, protect and dispose of security information

CPPSEC3109 Use and maintain security databases and compile reports

CPPSEC2114 Monitor electronic security equipment and respond to alarm events

CPPSEC3125 Implement security procedures to protect critical infrastructure and public assets

PMAOMIR210 Control evacuation to muster point

Additional Elective Units:

CHCCCS020 Respond effectively to behaviours of concern

CPPSEC2108 Screen people, personal effects and items to maintain security

CPPSEC3127 Conduct security screening using x-ray equipment

CPPSEC3128 Conduct security screening using walk-through metal detection equipment

CPPSEC3129 Conduct security screening using explosive trace detection equipment

CPPSEC3130 Conduct security screening using hand-held metal detectors

Additional Non-Accredited Units:

CSM-009 Dangerous Goods Awareness

CSM-010 X-ray Safety & Radiation Awareness

CSM-011 Powders, Liquids, Aerosols and Gels Awareness

CSM-012 Improvised Explosive Device Awareness

GET IN TOUCH



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Private Security Business Licence

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